

Just some of my sample Case Studies – there are more☺

Case Study 1

I have helped a client that manages an office block with multiple Tenants. I helped encouraged our client to implement a strategy to improve workforce commitment through working together with senior management.

I helped set up a Health & Safety Committee & one of the key aims was hazard spotting & problem solving that ran parallel with training and awareness sessions for all staff. The purpose was to ensure staff are better informed and have the ability to identify and deal with any safety issues with a slogan “Don’t Walk By”. This helped to start the process of change with employee attitudes and behavior first towards hazards and risk and then culture. Unsafe behaviour and tolerance of risks had become to be accepted & on occasion even normal practice. My client was keen for the unsafe practices to be unacceptable to employees. With the introduction of the Safety Committee (with staff representation), Training sessions and briefings plus the “Don’t Walk By” initiative, I helped change the previously negative and complacent culture and brought about real improvements over time, that the Client was able to see. This helped increase the motivation to maintain continual improvement through the changes we helped achieve. In the short term, (6 months) the number of incidents decreased and the number of near misses increased and this was with improved reporting as well.

This then helped in the development of a new safety plan with SMART targets that would be reviewed at the Safety Committee meetings and measured against the Client’s overall objectives.

They now are also ISO 45001 certified!

Case Study 2

An incident occurred on a new office site, a slipping incident, highlighted the need for a review of our Client’s monitoring processes and review of their Risk Assessment. The walkways were also seen as an area of concern as was the level of poor housekeeping.

The employee that had slipped on an area of flooring that had been swept but not all the debris from a food spillage was removed. The Client’s safety precautions had stated “all areas of the work will be kept clean”. However, cleaning only took place on an ad-hoc basis with no checks carried out that this was done to a good standard.

It was suggested that independent and internal checks are carried out. As a result of this, I was appointed to carry out Safety Review Visits on all of this Client’s sites and found other safety related issues and provided a summative

report on all sites. A positive outcome was that, from visiting all their sites, they were able to see patterns of behaviour on sites that could be improved through my reporting and then help addressing these issues at review meetings with my recommendations for immediate and medium term improvements.

The client has now carried out a specific Slips & Trips Risk Assessments and cleaning is now well controlled and other improvements were also made. As a result, the Client's site's have now adopted carrying out robust Risk Assessments, developed Emergency Procedures and now also carry out formal Safety Inductions and Safety Audits which include good house-keeping at all their offices.

There have been no further slipping accidents to date and all sites now undergo a monthly Site Safety Inspection.