

Hotels / Hospitality – The Near Fatality  
Our investigation and support  
(Directors Weekly Notes:)



**About:** A Scotland based hotel chain had received notification from one of its sites in Leicester that a contractor has received an electrical shock whilst accessing an emergency light in the Hotel lobby. The contractor was admitted to hospital with severe injuries.

The hotel in question asked Blue Cloud if they could assist with accident investigation, liaise with relevant management in hotel involved, advise on any remedial measures including a review of their Health Safety Policy Documentation and Risk Assessments and Contractor Management.

Blue Cloud offered accident investigation support and assistance relating to a potential HSE investigation, evaluation of the claim of injury and ensuring the correct RIDDOR protocol and accident report forms were being followed.

Root cause analysis investigation enabled all policies and procedural health and safety documentation to be reviewed and updated to afford maximum due diligence.

**Analysis:** The electrical contractor involved was a subcontractor who had used the wrong ladder Specification Ladder for electrical work and therefore received an electrical shock because the ladder was not insulated.

Blue Cloud then proceeded with audits of the hotels to ensure that they remained resilient to any future claims.