

# POSITIVE CHANGE IN HSE CULTURE

## INTERNATIONAL PROJECTS



## CASE STUDY UNOPS

As demand for our health and safety consultancy services continues to grow in the UK, so too has the demand for our services abroad. Our ability to react quickly to international demands and deliver a fast turnaround in potentially unstable regions has been proven with our recent projects for UNOPS in Kosovo, Ukraine and Myanmar.

### INTERNATIONAL REACH

We have an established reputation for providing expert health and safety advice to world-leading organisations across the public and private sectors and who have a growing international demand for the knowledge, skills and services of our experienced health and safety consultants.

We have extensive experience and significant resource within the team to allow us to react quickly to international demands; delivering a fast turnaround in potentially unstable regions.

Recent work overseas, particularly with the United Nations Office for Project Services (UNOPS), has further cemented our reputation as a growing international consultancy. We have recently delivered projects in Kosovo, Ukraine and Myanmar to deliver capacity building training and support positive change in HSE culture.

### PROGRAMME DEVELOPMENT

The first phase of works involved PHSS assessing UNOPS projects at two border crossing points with Serbia and advise on opportunities for improvement.

The key theme, 'upskilling at local level', focuses on training and improving the supply chain. Raising awareness of health and safety risks is crucial in the ongoing development of the economy and the country.

Following the success of phase one, our team have since completed a further three international projects with UNOPS.



# INTERNATIONAL PROJECTS

## FLEXIBLE SOLUTIONS

We developed and delivered a bespoke Health, Safety, Social and Environmental (HSSE) Leadership and Management training programme for UNOPS sponsors and key stakeholders, including the EU, Kosovan Ministry of Labour, Kosovan Police Service and Private Sector businesses.

Initially delivered in Pristina, Kosovo, the success of the training programme in that region resulted in the PHSS team being invited to deliver a subsequent programme in Ukraine.

PHSS travelled to the UNOPS Kiev offices to deliver capacity building training for UNOPS staff, supply chain partners and UNOPS stakeholders. The delivery of such programmes has its challenges - notwithstanding the logistics in travelling to countries with difficult political issues.

Some of these challenges include translation, both written and oral, on the day of delivery, advance marketing of the events co-ordinated with UNOPS in-country and of course the advance preparation work which has to again be closely co-ordinated with UNOPS often through Skype calls and e-mail.

80% of the work is in the preparation, with the remaining 20% actually involved in the delivery in-country. The work in-country is intensive and focused - our delivery team need to be prepared for a range of eventualities which requires a significant amount of flexibility and adaptability on our part.



We have relished the challenges and are delighted to have been given the opportunity to deliver projects of this calibre for UNOPS.

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