



# CASE STUDY



## Location

South Tyneside

## Area of operations

- Engineering
- Manufacturing



Pentagon Assurance were asked by HLA services to support their continued growth by re-constructing the business managements systems to UKAS accredited ISO 9001:2015 standards.

Development involved working with the teams across all of HLA's operations from win-it, though do-it including high hazard activities of fabrication, remote site works and a large fleet of vehicles operating across the North of England.

UKAS ISO 9001:2015 accreditation was delivered to schedule and in line with our values to establish long term relationships, Pentagon Assurance have been retained for the full certification cycle to support continual development of the quality management system and ensure the organisation realises the benefits from the investment.



### WHAT OUR CLIENT SAID:

*Pentagon Assurance are our preferred supplier for assurance activities, we were so impressed by the way in which they delivered with minimal business disruption, that we subsequently contracted Pentagon to build and maintain our environmental management systems to UKAS ISO 14001:2015 as well as extend support in the development of tenders for clients*

**Neil Henry, Service Director & Owner**

- T** +44 (0) 191 481 3490
- M** 07973 686 727
- E** [barrycooper@pentagonassurance.com](mailto:barrycooper@pentagonassurance.com)
- W** [www.pentagonassurance.com](http://www.pentagonassurance.com)
- A** One Trinity Green,  
Eldon Street,  
South Shields,  
Tyne & Wear  
NE33 1SA



SHAPING THE WAY BUSINESSES OPERATE



# Pentagon

ASSURANCE



# CASE STUDY



## Location

South Tyneside

## Area of operations

- Engineering
- Manufacturing



Pentagon Assurance were asked by HLA services to support HLA's continuing growth by expanding on previously completed UKAS ISO 9001:2015 quality management system and integrating environmental management systems to UKAS ISO 14001:2015 standards.

Development involved working with the teams across all of HLA's operations including unique challenges of working with fluorised refrigerant gases and a large fleet of vehicles operating across the North of England.

UKAS ISO 14001:2015 accreditation was delivered to an accelerated schedule as a major strategic initiative. In addition to supporting existing business operations it has enabled HLA Services to secure a major contract and significantly support further opportunities. In line with our values to establish long term relationships, Pentagon Assurance have been retained for the full certification cycle to support continual development of the Quality management system and ensure the organisation realises the benefits from the investment.



## WHAT OUR CLIENT SAID:

*Pentagon Assurance are our preferred supplier for assurance activities, we were so impressed by the way in which they delivered UKAS ISO 9001:2015 accreditation with minimal business disruption, that we subsequently contracted Pentagon to build and maintain our environmental management systems to UKAS ISO 14001:2015, they exceeded our expectations in doing so and it remains a fantastic strategic achievement for our business.*

**Neil Henry, Service Director & Owner**

- T** +44 (0) 191 481 3490
- M** 07973 686 727
- E** [barrycooper@pentagonassurance.com](mailto:barrycooper@pentagonassurance.com)
- W** [www.pentagonassurance.com](http://www.pentagonassurance.com)
- A** One Trinity Green,  
Eldon Street,  
South Shields,  
Tyne & Wear  
NE33 1SA



SHAPING THE WAY BUSINESSES OPERATE

