

Case Study: Lead Auditor – ISO Certification Across Multiple Industries

Situation:

As a Lead Auditor for Alcumus ISOQAR, I was responsible for auditing organisations of all sizes across industries including construction, hospitality, engineering, and rural/agriculture. Many clients were under pressure to achieve or maintain ISO certification to secure contracts and demonstrate compliance.

Task:

My role was to conduct impartial, UKAS-accredited audits against ISO 9001, ISO 14001, ISO 45001, and ISO 50001, ensuring that organisations had effective management systems in place. I needed to evaluate compliance, identify opportunities for improvement, and communicate findings in a clear and constructive way.

Action:

I carried out both on-site and remote audits, engaging with management teams, supervisors, and operatives to assess the practical implementation of policies and procedures. I reviewed documentation, interviewed staff, inspected sites, and produced reports highlighting both strengths and non-conformities. To keep my auditing practice current,

I now work as an independent Sub-Contract Lead Auditor for several UKAS-accredited certification bodies. I maintain strict impartiality by never auditing organisations that I provide consultancy support to, ensuring there is no conflict of interest.

Result:

Through my auditing, numerous organisations have successfully achieved or retained ISO certification, enabling them to meet client requirements, tender for new work, and demonstrate commitment to continual improvement. My feedback has also helped businesses strengthen their systems beyond compliance, embedding a stronger safety, environmental, and quality culture across their operations.