

Case Study 1 – Business Continuity Management

Premier Foods

Premier Foods operates from 13 locations across the country, employing around 4,000 staff. Brands include Ambrosia, Batchelors, Bisto, Cadburys cakes, Homepride, Loyd Grossman, Mr Kipling, Oxo and Sharmans.

The project was to undertake a business impact analysis for the company's back office operations and develop a business continuity plan. The Head Office location employs over 300 people.

A flood assessment was commissioned and 17 individual plans developed to reflect internal dependencies and seasonal variations. The goal was to provide continuity of support services to customers and manufacturing sites during a crisis.

Outputs included:

- Recommendations to mitigate risks
- Identification of interdependencies and peak periods
- A determination of Disaster Recovery Centre (DRC) seat and mission critical hardware software requirements
- Development of departmental recovery plans
- Contract with DRC

Case Study 2 - Sherwood Forest NHS Trust

Sherwood Forest Foundation Trust is the main acute hospitals trust providing healthcare services for people in and around Mansfield, Ashfield, Newark, Sherwood and parts of Derbyshire and Lincolnshire. It is a PFI hospital having recently undergone a £320M redevelopment.

Reporting to Head of Estates and Facilities work involves development of a Business Continuity Management plan for the hospital. This is to support emergency preparedness, resilience and response (EPRR).

Work commissioned included policy development, service continuity planning, ward level emergency procedures (action cards), training and service impact analysis.

The service impact analysis (SIA) is the basis of plan development. The plan is to cascade the SIA to Divisional Managers and Heads of Service. This will enable local ownership of the BCM process.

Case Study 3 – Sofa Brands

Sofa Brands International (SBI) is the UK's leading branded sofa group. SBI custom makes sofas and chairs through our three distinctive brands: G Plan, Parker Knoll and Duresta. Sofas and chairs are available in over 600 retail outlets throughout the UK and the company distribute its luxury brand Duresta.

Degrees of Risk was commissioned to develop Business Continuity Plans for the company's 5 manufacturing sites.