



COMPANY CASE STUDY

Complimenting an existing ISO 9001 management system with ISO 14001 and ISO 45001

AT A GLANCE

Challenges

- Fast paced environment
- Client expectations
- Shift working employees

Benefits

- Employee 'buy in'
- Consultation improvement
- Wider business system improvements
- Collaboration across resources internally and externally



To be provided

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OBJECTIVES

JBMI had an existing, established ISO 9001 and wanted to compliment this by building an integrated management system supporting the requirements of ISO 14001 and ISO 45001. There were key areas the business wanted to address, not least employee consultation.

SOLUTIONS

Starting with a gap analysis to establish the areas where the business had strengths and where to improve allowed a strategy for development to be outlined.

Cloud based sharing of information and resources meant that agile working could be achieved to include appropriate stakeholders to enhance the improvement of the existing systems.

Working with the existing management system improvements were made to ensure the changes were readily integrated and worked for the business.

BENEFITS

Client Relationships

Transparency on the client journey meant that relationships could be retained whilst working towards certification.

Strategic and Operational Direction

Involvement of the board of directors and employees meant that the strategic and operational directions were aligned and understood by all employees.

Employee Consultation

A focus on employee consultation meant that improvements were readily made, resulting in employee buy in supporting effective management system use and development to support the need for continual improvement.