



# **COMPANY CASE STUDY**

Setting a new strategic direction in risk management

# **AT A GLANCE**

#### Challenges

- Growing business
- Limited resources
- Increasing regulatory and other obligations

#### Benefits

- Support strategic direction
- Early adoption as part of business growth
- Empowered to function in house



"Mel was a fountain of knowledge when it came to us developing a strategy to gain ISO certification.

The gap analysis gave us what we needed to progress with our in house resources to work towards certification."

Joe Hart

Delta Fire Engineering Ltd

#### **OBJECTIVES**

Establish a compliance strategy for ISO 9001, ISO 14001 and ISO 45001 that could grow and develop in line with the business growth and strategic direction with in house resources.

Important aspect was the involvement of all employees and development of representative roles in all 3 disciplines.

### **SOLUTIONS**

Conduct a gap analysis with consideration for business growth and the ability to adapt whilst still meeting the requirements if ISO 9001, ISO 14001 and ISO 45001.

Time with the senior management team to ensure the requirements of the standards are understood and how the direction of the business can impact how the requirements are met.

Transparent discussions around the business strategy and workshop sessions on managing change and growth whilst utilising the standards to the fullest.

# **BENEFITS**

### Client Relationships

Assurance for clients that risk management, in the demanding landscape the business sits in, is effectively managed in all aspects of the business.

# Strategic and Operational Direction

Support in developing a strategic direction for the business with bespoke solutions at all levels from the boardroom to on site delivery.

### Stakeholder Satisfaction

Employee consultation and key responsibilities meant effective buy in from employees in order meet continual improvement whilst growing as an organisation.