



SITUATION

The construction firm P.F. Burridge & Sons Limited, offering plumbing and construction services across Newcastle and Wakefield, was founded in 1967. Carney Consultancy started work for them in October 2014. The company went into administration due to the COVID-19 pandemic in March

TASK

P. F. Burridge & Sons work included undertaking reactive maintenance for several housing associations, installing boilers, boiler maintenances for energy suppliers and undertaking building projects for companies like Newcastle University and some new build housing. They employed over 150 members of staff across the two branches. The Health & Safety member of staff left the company, and Burridge needed to replace the role/ manage the workload. Carney Consultancy had been recommended previously to the company director to fulfil this role, and after an initial meeting, we started working directly with them for 2-3 days a week on a commission basis and then received an annual budget to complete the work. After some time, we came to a decision to have 6 consultants on commission from Carney Consultancy to replace this role instead of having a full-time member of staff. The roles Carney Consultancy were responsible for included but weren't limited to:

- Site Inspections
- Training Matrix
- Reviewing and revising Health and Safety Policies
- Risk Assessments / COSHH Assessments / Accident reporting & investigations
- Construction Phase Plans
- Managed and ran the ISO system

ACTIVITIES

Burridge Directors provided an annual budget to Carney Consultancy to complete any work needed and they did not need to have financial approval for every decision. A mutual trust was built between us that the annual budget provided would only be spent on necessary items and suggestions would only be made that were required.

The ISO systems were already in place but not up to date or being utilised by all the staff. To achieve staff 'buy in' to the ISO Systems, we held bespoke workshop with staff. All training was available but was chosen on what was necessary and who wanted to do it, for example, First Aid.

We implemented new procedures including:

- Near miss reporting system
- Monthly senior management OSHE meetings
- Quartey Directors meetings for QSHE
- Thorough site inspection routines
- Toolbox talks with all staff
- Noise and vibration monitoring and awareness for all staff

TESTIMONIAL

The service we received from all of the Carney team was first class in every aspect which included H&S advice, training, site audits, tender bidding and of course value for money. With the grants that Carney brought to our attention of for training, the overall cost was less than with our inhouse manager. As Carney also acted for other businesses within our sector, we were able learn from their experiences also, which was of great help in keeping us informed of the challenges being experienced within our industry. They controlled and monitored our training matrix for over 150 employees, making sure all training remained in date and compliant. Carney also vetted or approved subcontractors to ensure they were also compliant.

I would have no hesitation in highly recommending Carney Consultancy and would be more than happy to discuss the service we experienced further should anyone wish to do so." – Phil Burridae.