



SITUATION

Infrastructure Site Services is a privately owned scaffolding services company founded in 2016, specialising in scaffolding erection. The company contacted us from a recommendation from a previous client who we had completed work for in the past.

TASK

Infrastructure Site Services contacted us to build their accreditations of ISO9001 / 14001 & 45001, with the goal of obtaining larger clients. Infrastructure needed more robust credentials to obtain work in supplementary industry sectors including the Railway sector, Northumberland County Council, and the public sector. Following instruction from Infrastructure Site Services, we started dedicating our time to the development of their Health & Safety, Quality & Environmental policies, while creating a personalised action plan of how these changes were to be made and how we could help the business to develop their accreditations to the highest standard.

ACTIVITIES

After being recommended by another company we had previously worked with, Infrastructure made direct contact with us to develop a plan in place to obtain the correct accreditations that would advance the company into a new market. To maximise the potential of the new systems and make sure that staff of all seniority were aware of the new changes and how we would be assisting in implementing any and all changes. To complete this we followed these steps:

- Gap analysis of the clients Health & Safety, Quality and Environmental procedures.
- Writing and generating a new QSHE system with a new bespoke management system to comply with ISO 9001/14001 and 45001
- Workshopping with key staff members to implement external verifications of new systems
- Appointing a UKAS accredited awarding body to evaluate the QSHE system
- Issuing practical training sessions with senior management
- Internal audits of the system in use to analyse and implement any changes
- Inspection of the new system to check for faults/errors/continuity
- Attendance at the Phase 2 audit by a UKAS accredited awarding body for ISO standards

RESULT

After these actions were taken, we successfully passed both external audits and continued to adapt and change the system to make sure that it was working in accordance with the ISO Standards. With the changes implemented, Infrastructure Site Services was able to successfully achieve ISO9001/14001 & 45001 and the additional Achilles Rail Link Up certification. This has allowed the company to access the new markets and develop their client portfolio.

TESTIMONIAL

"We have worked with Carney Consultancy for over 4 years now. During that time, we have found them to be approachable, friendly, responsive, and easy to work with. Angela is a very hands-on MD and leads her team with boundless enthusiasm and professionalism.

Everyone at Carney Consultancy is extremely knowledgeable in their chosen field, and when you are trying to run a business, it's reassuring to know that they've got your back in regard to QSHE. I have no hesitation in recommending Carney Consultancy to anyone looking for a company you can count on to deliver a first-class service that you can rely on. Give them a call - you'll be glad you did!" – Mark Buglas