



SITUATION

InterCeil, established in 1982, is a company within the construction industry specialising in suspended ceilings, plasterboard partitioning, dry-lining, lightweight steel framing systems (SFS), & plastering. InterCeil has successfully maintained its position as the North East's leading interior fit-out contractor, completing a vast array of projects ranging from £500 in value to over £3 million. Carney Consultancy have worked closely with the company since 2002, as InterCeil was the first company we were instructed to act on behalf of as a Health & Safety Consultant and 19 years later we still value their custom and continue to adapt and dedicate our services to their wants and needs.

TASK

Following instruction from InterCeil we started dedicating our time to the development of their Health & Safety policies and procedures, while creating a personalised training plan to allow the company to be instantly recognisable as the highest trained in their region, working closely to ensure all staff were trained and briefed about all the QSHE documentation so that they could begin to implement the policies and procedures in their daily work.

This training plan was to include but not limited to :

- Delivery of NVQ Levels 2 & 3 for all their staff ahead of the main industry competitors in 2003
- Manual Handling / Asbestos Awareness / Safe Working at Height / Abrasive Wheels
- CITB 1-day Director Role
- CITB 5-day Site Managers Safety Training Scheme & 2-day Refresher
- CITB 2-day Site Supervisors Safety Training Scheme & 1 day Refresher
- CITB 1-day Health & Safety Awareness

The training and health and safety consultancy is ongoing and will continue to be updated and presented to new and existing employees of all seniority. The programme that we have implemented has given the company an experienced management team, diligent, conscientious and highly skilled and trained labour force.

ACTIVITIES

The actions we took involved dedicated monitoring and evaluation of the level of training that staff had undertaken, their job role within the company, and their overall performance allowing time for us to follow up verbally to ensure the training had been effective. Guidance was given on how to develop the team to the highest of industry standard. Our relationship with the company began in 2002, a time in which the construction industry was not as dedicated to implementing changes in health and safety.

RESULT

Specific results achieved from this project are as follows:

- Achieved the ISO14001 accreditation in 2013.
- Subsequently achieved the new ISO 9001 /14001 & 45001 standard and are one of a small number of companies within the specialised field to have achieved this high level of accreditation in UK
- Become CHAS approved and members of Constructionline
- Scored 97% compliance in monthly spot checks.
- Retained an industry level fully trained workforce.
- Gained access to the CITB grant funding.
- Obtained work for large national clients (Aldi, NHS Northumberland, Kier, Sir Robert McAlpine) due to their Health and Safety performance.

TESTIMONIAL

'We at InterCeil Ltd have worked with Carney Consultancy since 2002. We have always had a mutual trust and respect for each other and as a business and we have always considered Carney's advice to be in our business' best interests. Carney's have always been proactive in looking at, and suggesting, new ways of Improving our Health & Safety processes and we consider our business to get fair value for the monetary value expended on their services, we have sought advice from Carney's on training providers for services not offered by Carney and used their recommendation, taking their advice on the appointment of an auditor for our ISO accreditations.

Phil Cross, Company Secretary