



Case Study 4: Accident | Incident Investigation

Scope:

Review a client contractor safety processes following a reported incident during a utility service excavation and connection project.

Work completed:

1 day spent on site with management teams and operatives;

1 day writing report and client feedback

Outcome:

- ✓ Root Cause Analysis completed and areas to improve identified
- ✓ Recommendation that contractor apply revised controls post-incident
- ✓ External audit of contractor provided insight into a positive safety and health culture

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