

Mark David Smith

CMIOSH, EurOSHM, DipNEBOSH, IMAps

PERSONAL DETAILS

54 Cormorant Drive,
Grimsby,
North East Lincolnshire,
DN37 9PD, (UK).

☎ +44 (0) 7584 571966
✉ mark.smith@arcadis.com or
✉ mark.smith@safesystemsuk.com

PROFILE

- Chartered Safety and Health Practitioner (CMIOSH), European Occupational Safety and Health Manager, (EurOSHM) and an Incorporated Member of the Association of Project Safety (IMaPs) with a history of delivering behaviour/culture change, accident and incident reductions, improved performance whilst ensuring the health, safety, and welfare of persons and zero harm to the environment.
- Solutions driven with 20+ years' experience; providing strategic health, safety, and environmental management across a diverse range of sectors and service critical environments such as; local and central government, education, logistics and transportation, clinical and healthcare, data centres, power generation, utilities, construction, highways, supply chain, process and manufacturing, retail and facilities management.
- Registered Occupational Safety and Health Consultant, IOSH Peer Review Panel Member and Mentor, plus Chair of the North East Lincolnshire Safety, Health and Environment Group (NELSHE).
- Commercially focused and business orientated, able to evidence year on year savings and income generation whilst delivering HSE statutory functions and legislative compliance in a personable and collaborative manner.
- Possessing strategic health and safety management experience, covering large, diverse single and multiple sites, (UK, Europe, and North America) with extensive experience of developing, implementing, and auditing of ISO 45001 and ISO 14001 management systems, supported by IRCA Certified Internal and Lead Auditor Training.
- Winner of the Royal Society for Prevention of Accidents (RoSPA) Public Services, Education and Local Government Sector Awards for Occupational Health and Safety Management for 2017 and 2018. (Previous 7 years Gold Awards).
- Top 3 shortlisted nominee for the RoSPA Sir George Earle Trophy 2018 (across ALL UK business sectors).

CAREER HISTORY

November 2018 – Current **Associate Technical Director: Occupational Health and Safety (OHS) Lead**
Arcadis Consulting (UK) Limited

Arcadis is the leading global Design and Consultancy firm, applying market sector insights and collective design, consultancy, engineering, project, and facilities management services. Working in partnership with clients to deliver exceptional and sustainable outcomes throughout the lifecycle of their natural and built assets. With over 27,000 people active in over 70 countries that generate €3.3 billion in revenues.

Leading Key Accounts, OHS Services and strategy; liaison with clients, identifying needs, developing innovative solutions and proposals whilst landing and expanding new projects. Ensuring clients compliance with applicable health and safety legislation, minimising accidents, and incidents, ultimately driving change and continuously improving their overall OHS performance. Developing and delivering EHS/OHS Strategy, line management responsibilities for employees within EHS, CDM and Project Management areas whilst coordinating and delivering innovative solutions relating to OHS/EHS and Facilities Management/Assets. Supporting services to range of public and private sector clients including but not limited to: Central and Local Government, Education, Utilities, Process and Manufacturing, Retail, Healthcare (NHS Trusts), Financial Institutions, ESFA and Data Centres.

Major Achievements:

- Designed, structured, and delivered new ISO 45001 compliant OHS Management System for Ministry of Justice.
- Developed and delivered digital solutions (i.e. Incident Investigation System, incorporating root cause analysis, Responsible Persons Programme and OHS Performance Reporting System).
- Delivered COVID Assurance Audits programme to Ministry of Housing, Communities and Local Government; digital solution to 81 locations throughout UK in 2 month period.
- Achieved >£500k income generation in 2020 and >£750k in 2021 via improved client relationships, identification of needs and development of proposals for existing and new clients around OHS deliverables.
- Progressed comprehensive review of local government performance around key OHS metrics for existing clients; identifying insights and opportunities for improvement to support client compliance to all applicable health and safety legislation and improve OHS performance and associated impacts on people, assets, and finances.

August 2008 – November 2018 Head of Occupational Health and Safety / (OHS) Manager

Northern Lincolnshire Business Connect (North and North East Lincolnshire Councils)
Formally; Occupational Health and Safety Manager, NELC (prior to expansion of role)

Leading teams of over 15 OHS professionals, internal audit team and occupational health services supporting functions across multiple sites and services (500+) at both North and North East Lincolnshire Councils (Shared Services). Supporting senior management via delivery of health and safety assistance/competent person role. Improving OHS performance, statutory compliance and delivering continuous improvement and culture change via strategic management, competent advice, and guidance along with full OHS Management System design, development, and ownership.

Implementation and monitoring of policy and procedures, business contingency, risk assessment, risk management, internal audits, inspections, health surveillance, behavioural safety monitoring, training programmes, accident, and incident investigations, including root cause analysis. Analysis of pro-active and reactive OHS performance, production of reports and communications to raise awareness and identify areas for improvement. Permit-to-Work (PTW) authoriser, provision of emergency response, supporting COMAH exercises in liaison with Humber bank plants, public and emergency services. Chair corporate meetings, building and maintaining excellent working relationships and networks internally and externally with stakeholders, Health and Safety Executive, Environment Agency, and Emergency Services.

Ensuring business contingency and continuous improvement whilst ensuring the health, safety, and welfare of 10,000 employees across an extremely diverse range such as; neighbourhood services, construction, architectural consultancy, leisure and catering, food safety, energy from waste, customer access, facilities management, education (maintained schools), safer communities, emergency planning, highways, and transport. Provision of competent person role across external service level agreements within the public and private sector (further 7,000 employees), including Clinical Commissioning Group, Care Plus Group, Navigo, education (Academies), Property/FM organisations.

- Day to day management of OHS professionals working across multiple locations and diverse working environments within public/private sector organisations.
- Direct budget management responsibilities for >£800k, recruitment, monitoring and developing of teams.
- Research and analysis of organisational needs; developing strategy and plans to deliver legislative compliance, reduction of injuries, harm and losses whilst delivering continuous improvement in OHS management.
- Design, development, and implementation of OHS management systems focussing on BS 18001:2007 standard requirements. Monitoring performance whilst overseeing success across short, medium, and long terms.
- Design, development and implementation of bespoke accident / incident reporting and investigation system for both organisations. Standardisation, analysis and reporting of proactive and reactive metrics to monitor OHS performance across two large local authorities.
- Provision of Client and CDM Advisor functions to assist with ensuring the safe design and delivery of construction, demolitions, and refurbishment projects.

Major Achievements:

- Winner of the RoSPA Public Service and Local Government Sector Award for OHS Management 2017 and 2018. (Previous 7 years Gold Achievement Awards).
- NELC Top 3 shortlisted nominee for the RoSPA Sir George Earle Trophy 2018 (all sectors)
- Achieved 92% reduction in Employee Injuries and Ill Health and 96% reduction in Employee RIDDOR Reports from 2010 to 2018 as an outcome of continuous OHS improvement and culture change (NELC).
- Design; set up and implementation of new online Accident/Incident Reporting and Investigation System to improve administrative and management issues whilst improving quality of reporting and investigations.
- Development and roll out of Monthly OHS Reporting System to improve data analysis, information, and communications across all levels of the workforce and management.
- Increased external traded services resulting in income generation across services; achieving of £250k per annum.
- Internal Organisation Award Nominee “Manager (Leader) of the Year 2014, 2016 and 2017” (NELC).
- Internal Organisation Award Winner “OHS Team – Support Service of the Year in 2013 and 2017”.
- Delivered significant savings via improved investigations and litigation defence; £1.14 million in 2009/10 versus £2,300 in 2014/15, (100% litigation defence for employee litigation claims for 2 successive years).
- Set up health and safety training packages and schedule, delivering increased awareness across all areas of the organisations, (delivering to 2,000 employees per year).
- Developed external traded services resulting in income generation of £200k per annum.

July 2011 – November 2018 Director / Health, Safety and Environment Consultant
Safe Systems (UK) Limited.

Delivering the Health and Safety Assistance/Competent Person role to a range of public and private sector clients / organisations covering; construction, highways, data centres, infrastructure, leisure, catering and retail, education, process, manufacturing, warehousing, distribution, and logistics sectors. Providing cost effective health, safety, and environmental solutions across a range of areas including but not limited to; strategy, policies, procedures and supporting documentation, assessments, audits, inspections, health and safety training, fire management, HAVS/Noise monitoring, surveys, and solutions, CDM compliance, including construction phase plans, health, and safety files.

August 2005 – August 2008 HSQE Systems and Training Manager
Regional (UK and Europe) HSE Advisor, (prior to internal promotion)
Ondeo Industrial Solutions - ConocoPhillips ICHP Plant.

Ondeo Industrial Solutions deliver water, wastewater, and environmental solutions to customers across the UK and Europe, predominantly covering operations, maintenance, tank farm management, chemical dosing systems, laboratory support and projects within oil and gas, manufacturing, and power generation industries. Ensuring continuous service provision, to eliminate impacts on supply for critical systems.

Ownership of HSQE Management Systems, monitoring their effectiveness and ensuring optimisation to meet the needs of both the business, ISO 9001, ISO 14001, and BS OHSAS 18001 standards. Coordination of internal and external audits teams whilst promoting the concept of continuous improvement. Providing HSE responses for pre-qualifications, (tender evaluations and audits); interfaces with clients and contractors. Information collation, reporting, trend analysis to provide focus and reduce the potential for harm to people or the environment. Creation, management, and implementation of companywide HSE procedures, systems, and training initiatives. Provision of competent HSQE advice and guidance on all contracts covering; ConocoPhillips ICHP, the Humber, Chevron Texaco, and Grangemouth Refineries along with contracts in Europe (Ireland, France and Spain).

Extensive experience of inspections, behavioural safety, internal audits, and reports. Development of policy, procedures, plans, SSoW, training, and assessments. Leading and assisting in focus groups, committees, and investigation teams.

Major Achievements:

- Achieved Zero Accidents and Environmental Breaches for 2.5 years (April 2008).
- Sustained certification to BS OSHAS 18001, ISO 9001, and ISO 14001 standards.
- Attained RoSPA Occupational Safety Gold Awards in 2006, 2007 and 2008.
- Implementation of company-wide training, HSEQ databases and near miss reporting system.
- Delivered £45k savings via implementation of organisational-wide PPE Management System.

March 1993 – August 2005 Safety and Training Coordinator, (1998 to 2005)
Process Operator, (1993 to 1998) Kimberly Clark – Europe Ltd.

Provision of health and safety advice and support on legislative compliance, investigation and follow through of Accident / Incidents, conducting and reporting on workplace audits/inspections. Developing health and safety systems, analysis of trends and liaison with all departments for facilitation of corrective actions. Extensive experience in assessments, writing safe systems of work, formulation, and delivery of training programmes. Controlling work activities through PTW, monitoring, and reporting on health and safety activities and performance. Whilst carrying out the roles of Process Operator; responsible for the 24hr operation of the fully automated FMCG process machinery including monitoring, lean manufacturing, process control, quality, troubleshooting, setting, and reporting on KPI's, control/organisation of paperwork and maintenance tasks. Coordinating technical resource priorities regarding productivity waste and delay whilst maintaining process health. Experience of Process Check-Out (PCO) start up and shutdown procedures.

Major Achievements:

- Set up and implemented full Operations Safety Manuals to 4 internal departments at Barton Plant. System adopted at Barrow in Furness, (UK) and Jaromer, (Czech Republic) Plants, covering lockout, SSoW and OJT's.
- Set up training records and matrix for all departments ensuring 100% completion.
- Improved accident and incident investigations and near miss reporting completion rates to 100%.
- Reduced Total Accidents from 313 in 1999 to 98 in 2003 (LTA rate reduced from 13 to 1 in 2003), upon leaving company; 650 days LTA free in 2005.
- 12-month working in Wisconsin (USA) providing R&D support for faced paced processes prior to global rollout following OSHA requirements.

May 1987 – March 1993

Lead Process Operator / Supervisor and Field Support Engineer: Dura-line U.K.

Involved in the installation, commissioning and start up of a new production facility. Responsibility for pre-planning work schedules of 14 operators, including; process optimisation, production, quality control, process problem solving and maintenance of the computer-controlled polymer piping and extrusion lines. Achieved internal promotions to shift supervisor, then Field Support Engineer positions during course of employment.

EDUCATION and QUALIFICATIONS

- NCRQ Level 6 Certificate in Applied Health and Safety – Current.
- NEBOSH National Diploma in Occupational Safety and Health (Level 6).
- NEBOSH National Diploma Part 1 in Occupational Safety and Health – Credit.
- NEBOSH National Certificate in Occupational Safety and Health – Credit.
- NEBOSH Certificate in Fire Safety and Risk Management – Credit.
- NEBOSH International Technical Certificate in Oil and Gas Operational Safety.
- NEBOSH National Certificate in Construction Health and Safety – Credit.
- ILM Diploma in Leadership and Management, (Level 5).
- NEBSM Introductory Certificate in Management, (Level 3).
- ISO 45001 Internal Auditor Course.
- IRCA Certified: OHSAS 18001 Lead Auditor Course.
- IRCA Certified: OHSAS 18001 Internal Auditors Course.
- IOSH Safety for Senior Executives.
- IOSH Hand Arm Vibration Risk Assessment and Management Course.
- IOSH Managing Environmental Responsibilities.
- IOSH Managing Safely.
- Project Management for Project Managers Course.
- Management of CDM Coordination Course, (APS Accredited).
- P405 Proficiency Certificate in the Management of Asbestos in Buildings.
- CIEH Professional Trainers Certificate.
- Introduction to OHSAS 18001, ISO 14001, and ISO 9001 Courses.
- Integrated Management Systems, (IMS): Internal Auditors Course.
- Mechanical Engineering Manufacturing Maintenance.
- Process Plant Operation 060, City and Guilds - Distinction.

Additional Courses:

- Accident and Incident Investigation Training
- Influential Communication / Conflict Resolution
- Behavioural Safety Auditing Course, (ConocoPhillips - PUMA)
- Emergency Response Team Member, (ERT)
- Stress / Mental Health Training for Managers
- Managing Aggressive and Challenging Behaviour
- Highways Safety Management
- CDM 2015 Knowledge and Understanding
- Emergency First Aid at Work Certificate
- Safe Management of Scaffolding Operations
- Controlling the Risk of Legionnaires Disease
- Quality Systems International (QSI) Trainer
- IOSH Control of Substances Hazardous to Health, (COSHH) Assessors Course

Memberships:

- Chartered Member of the Institution of Occupational Safety and Health (CMIOSH).
- Incorporated Member of the Association of Project Safety (IMaPs).
- European Occupational Safety and Health Manager, (EurOSHM).
- Occupational Safety and Health Consultants Register, (OSHCR) – Registered Consultant.
- Recommendations available via, <http://uk.linkedin.com/pub/mark-smith/4b/a8/184/> including 3 x previous line managers.